Quincer.
AI WORKFORCE. REAL IMPACT.

MUNICIPALITIES & LOCAL GOVERNMENT

Better resident service. More capacity for your team.

AI Digital Employees for the services your community relies on

Answer routine questions after hours, guide residents to the right service and connect approved workflows to existing municipal systems. Your staff handle exceptions and decisions.

24/7 access

Routine service information when offices are closed.

Less repetitive work

Useful answers and structured intake for staff.

Clear next steps

Service links, authorized actions and human handoff.

Put an AI Digital Employee to work

- **311 and resident services**
  Answer FAQs, identify the right department and hand off with context.
- **Permits and licensing**
  Explain published requirements and guide forms or appointments.
- **Taxes and utilities**
  Explain public deadlines and direct account inquiries to secure portals.
- **Waste and public works**
  Guide collection questions and capture complete issue reports.
- **Recreation and facilities**
  Help residents find programs and navigate registration.
- **Employee support**
  Guide staff to approved HR, IT and operating information.

Why Quincer

Deploy from approved content. Configure municipal knowledge and operating rules.
Connect conversations to outcomes. Use connectors, MCP and custom REST APIs where access permits.
Scope privacy and deployment controls. Configure retention and consent; validate residency and dedicated deployment needs with your technical team.

Start with one service. Measure quality, completed requests and staff time before expanding. System actions require validated integrations and permissions.

See your municipal AI Digital Employee in action

Book a service walkthrough at **quincer.ai**

Canadian AI innovation | Resident access | Human accountability